

Agenda

1. Retirement Age flexibility: the pension and risk benefit challenges

2. Willis Towers Watson 2019 Retirement Age Survey results

Retirement Age Flexibility: Background

Typical private sector company

Retirement age of 65 in Defined Benefit and Defined Contribution pension plans

Pension plan and contractual retirement age aligned at age 65

Companies coming under pressure to facilitate employees working beyond age 65.

Companies slow to change retirement age as it is a complex issue but clients are now reviewing options.

Government has agenda to facilitate longer working lives

Maximum retirement age for public servants recently increased to 70

Market practice

State Pension

- Age 66 currently
- Age 67 from 2021
- Age 68 from 2028

income gap from company retirement age to State pension age increasing

New options being introduced to take late retirement of state benefits.

Setting of a compulsory retirement age:

- must be objectively and reasonably justified by a legitimate aim; and
- evidence that means of achieving aim is appropriate and necessary.

Mandatory retirement age coming under increasing pressure. It has already been removed in the UK.

Legal

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Retirement

Age

Legislation and recent developments



Legislation

- Unlike other EU jurisdictions, no statutory retirement age in Ireland. Regulated instead by employment contracts.
- Private sector employers in Ireland are permitted to set mandatory retirement ages provided they are objectively and reasonably justified
- In 2016, a Bill was presented to the Dáil with the aim of removing mandatory retirement ages in the workplace. Government indicated that it supports the Bill in principle but has concerns over technical issues
- Citizen's Assembly and Joint Committee on Social Protection also calling for abolition of Mandatory retirement age

Recent developments

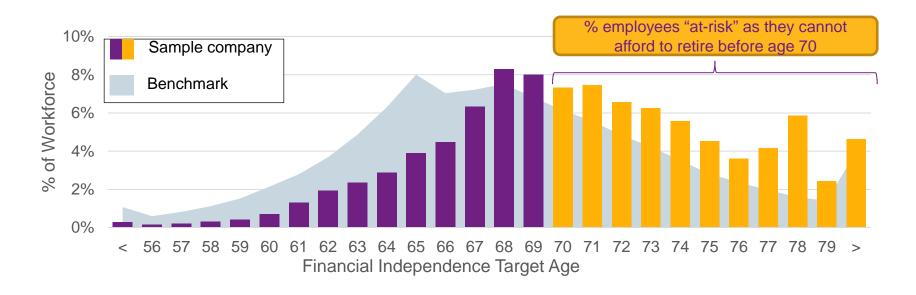
- Mandatory retirement age for public servants will increase from 65 to 70
- Roadmap for Pensions Reform the Government expects increased retirement age flexibility and may introduce legislation if flexibility is not introduced.
- WRC Code sets out best practice in:
- 1. Utilising the skills and experience of older workers
- 2. Objective justification for retirement
- 3. Standard retirement processes
- 4. Dealing with requests to work longer

Retirement income adequacy

What steps are Companies taking to prepare?



- 1. Establish what age their employees can afford to retire sample analysis below
- Pension income is becoming inadequate for employees due to increasing state pension age and less generous company pension schemes – Companies increasing pension communications and financial education to help employees take responsibility for their retirement planning
- Companies are also working with consultants to model the profile of the future workforce if they allow retirement flexibility



Company pension plans

Options available for longer working



Defined Contribution

- Quite straight forward to adjust NRA
- Commonly contributions to the pension plan would continue for employees working past NRA
- The current amount of employer contribution would continue to be paid so there is no change in pension cost
- Member retirement accounts would be available to members on their later retirement date
- Need to consider any employees who are also members of a defined benefit pension scheme

Defined Benefit

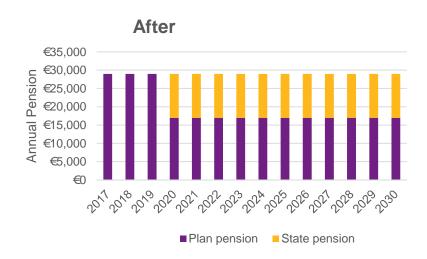
- Much more complex than defined contribution plans
- Complicated to change NRA for all members due to Pensions Act legislation
- The most commonly pursued options are:
 - Increase NRA on a case by case basis and allow members to continue to earn pension benefits
 - Pay pension from later date and allow members to join the defined contribution pension plan for service after NRA
- The pension cost reduces for both of the options above as the pension is paid from a later age. In some cases, there may be no further pension cost
- Need to consider employees who were in defined benefit plan but now earning benefits in the defined contribution plan

Pension levelling - illustration

Alternative option for Defined Benefit pension

A member exchanges a portion of their annual defined benefit plan pension for an additional pension amount equal to the State pension which is payable between retirement age and State pension age





- Cost neutral terms
- Allows employees to manage the income gap between their retirement and state pension age
- Allows employees to get a level pension in aggregate
- Additional administration complexity
- Typically high take up given "bird in the hand" mind-set

Some Companies have put this in place to help employees bridge the income gap and avoid the need to work longer

Risk benefits



Death and disability benefits

- Most companies provide death in service and disability benefits to employees typically insured with an Insurance Company
- Important to consider the implications of any retirement age flexibility on these benefits. Companies should liaise with their insurer to investigate what is possible before communicating with employees
- Legal advice typically states that we need to continue to provide these benefits in retirement to prevent age discrimination claims – however, this creates complications

Death benefits

- Insurer not likely to extend cover on a case by case basis
- May be underwriting requirements to extend retirement age
- Cost likely to increase marginally

Disability benefits (i.e. income protection)

- More difficult to change retirement age in insurance contract
- Insurer not likely to extend cover on a case by case basis
- May be underwriting requirements to extend retirement age
- Insurers will not extend retirement age for employees currently in ill-health
- Cost likely to increase significantly if retirement age is increased

Summary

Typical project plan



Policy Approval Communication Implementation

Planning

- Companies should get legal input on: risks of age discrimination, contract of employment considerations, any implementation issues, changes to pension plan rules
- Consider how to increase retirement income adequacy amongst employees

Develop policy

- Consider impact on business of facilitating longer working (e.g. people planning, productivity, health and safety)
- Consider preferred option for pension plan(s) depending on options available
- Consider preferred option for risk benefits depending on options available
- Agree the changes with the pension plan Trustees

Communication

- Advise employees and representatives of the planned changes
- Consult and negotiate with them, as necessary
- Determine communication strategy
- Communicate revised policy to employees
- Consider support and information that should be provided to employees approaching NRA to help them make an informed decision

Implementation

- Amend pension plan rules, as necessary
- Amend terms of Insurance contracts
- Agree timing of implementation
- Set up new process



Background

WTW carried out a survey of companies on their response to retirement age flexibility. The survey was carried out against the background of significant developments in this area including:

- · changes in State Pensions Age
- an increasing number of cases being brought forward to the WRC on age discrimination
- the Workplace Relations Commission (WRC) issuing guidance on retirement age flexibility
- the newly introduced option for public servants to work until age 70
- the Government's 2018 Pensions Roadmap recommending additional flexibility in this area

The survey was open from during December 2018 and January 2019. This document summarises the responses received from 136 companies in the following sectors:

Sector	%
Banking, Insurance & Financial Services	19%
Energy & Natural Resources	4%
FMCG	10%
High-Tech	13%
Pharmaceutical	14%
Professional Services	12%
Public Sector	1%
Retail	3%
Manufacturing	7%
Other	17%

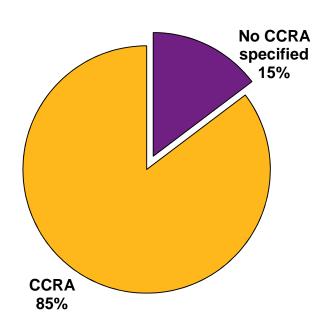
We would like to thank all respondents for taking the time to complete the survey and we trust that they will find the survey results of interest.

Objective justifications used for enforcing a mandatory retirement age?

	Answer	*%
1	Intergenerational Fairness (allowing younger workers to progress)	55%
2	Motivation and dynamism through the increased prospect of promotion	39%
3	Health and Safety	50%
4	Creation of a balanced age structure in the workforce	39%
5	Personal and professional dignity (avoiding capability issues with older employees)	30%
6	Succession planning	71%

- Companies have listed multiple justifications %s above represent the prevalence of each factor within the survey results.
- Legal advice generally points to the enforcement of a mandatory retirement age being more robust if a number of (valid) objective justifications are used.

What is the Company's CCRA for the general workforce?

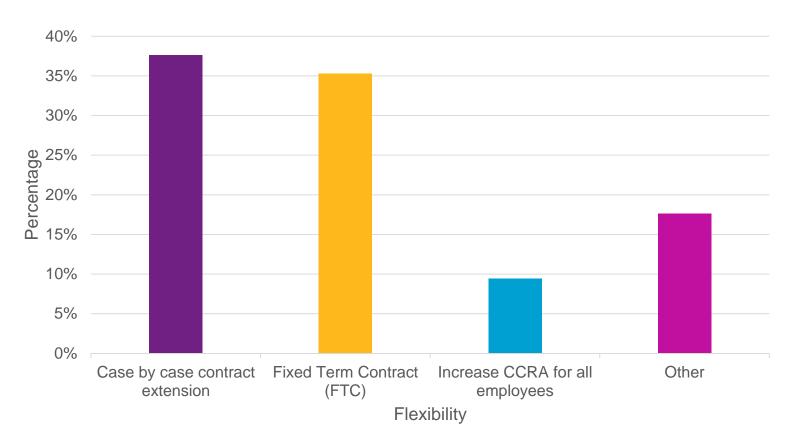


The survey used the term "Current Contractual Retirement Age" (CCRA)

CCRA		
60	2%	
62	1%	
63	1%	
65	89%	
66	3%	
68	3%	
70	1%	

- ❖ Approx. 70% of employers surveyed have received employee requests to work beyond CCRA.
- ❖ Almost 2/3rds of employers involved in the survey have considered retirement age flexibility.
- Of those surveyed, only 18% of companies have developed a formal policy on retirement age flexibility.
 Of those companies:
 - over one third have introduced flexibility to align CCRA with State Pension Age
 - 60% said new flexibility would be communicated within 12 months of CCRA, with the remainder of employers communicating to all employees irrespective of current age.

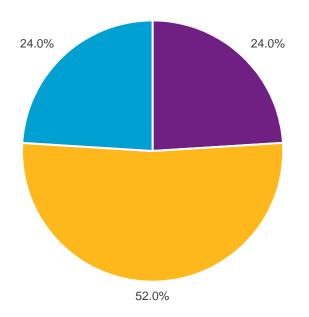
How will flexibility be introduced?



- Of those responding other, additional responses included:
 - ❖ No formal retirement age imposed.
 - No flexibility.

What will happen to pension benefits for employees remaining in employment post CCRA?

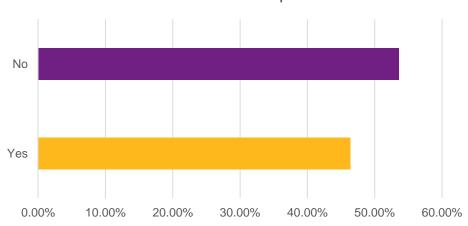
Defined Benefit (DB) pension



- Continued DB pension accrual with no late retirement increase
- DB pension accrual ceases and moved to DC pension provision
- Late retirement increase applied to DB benefits at CCRA

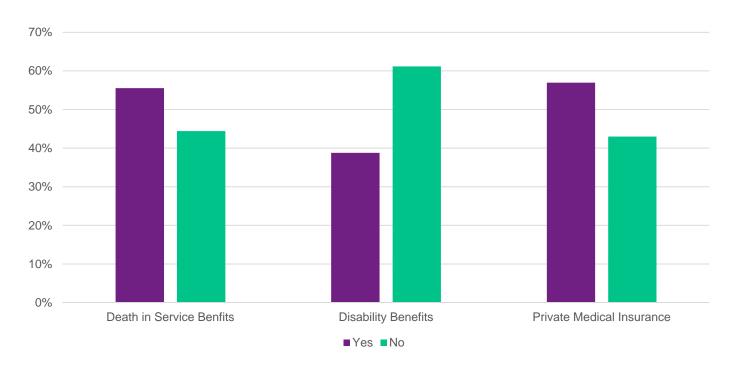
Defined Contribution (DC)





Only approx. 46% of employers continue DC pension contributions past CCRA.

Will other benefits be provided for employees working beyond CCRA?



Typically employment law advice that we have seen has recommended the continuation of all employee benefits for employees that continue in employment post CCRA as to do otherwise would leave the employer subject to **age discrimination** claims. While an argument can be made to not provide benefits if they are not widely available, our experience is that insurance companies will provide insured benefits at least up until State Pension Age.

Other comments and feedback

- ❖ It would appear that a number of employers are allowing employees to work past CCRA on an ad-hoc basis with no formal policy.
- ❖ Many of the survey respondents are not under pressure to tackle the issue as they have a young workforce.
- ❖ Some companies are also waiting to see what others in their industry are doing don't want to be first mover.
- ❖ Some decisions on benefits and rewards are dependent on benefit providers and/or their requirement to extend cover and/or the underwriting requirements.

Questions



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